



Emdeon Payer EDI Fact Sheet



Payer Highlights	
Line(s) of Business	<ul style="list-style-type: none"> Health Partners (Medicaid) Kidz Partners (CHIP - Children's Health Insurance Program)
Payer Notes	
Provider Enrollment Requirements	Individual provider enrollment is not required by Health Partners. However, providers who wish to submit claims electronically to Health Partners must be set up in our database. Please call our Provider Services Helpline at 1.888.991.9023 or 1.215.991.4350 for additional information.

Fast Facts	
<p><i>The following requirements are Emdeon specific. Please check with your vendor before making system changes.</i></p>	
Payer ID	<ul style="list-style-type: none"> 80142 (This payer ID number must be used for both Health Partners and Kidz Partners claims.)
Products	<ul style="list-style-type: none"> Health Partners (Medicaid) - Available in the following 5 counties: Philadelphia, Bucks, Montgomery, Chester and Delaware Kidz Partners (CHIP - Children's Health Insurance Program) - Available in the following counties: Philadelphia, Bucks, Montgomery, Chester and Delaware
Member ID Number	<p>Required</p> <ul style="list-style-type: none"> All Health Partners (Medicaid) claims must be submitted with the 9-digit member ID number listed on the Member's Plan card. The 10-digit access card number or the member's Social Security number will not be accepted as a valid member ID number. (Example: 123456789) All Kidz Partners (CHIP - Children's Health Insurance Program) claims must be submitted with the 10-digit plan ID number that starts with the number "3". (Example: 3123456789)
Provider Number	<p>Required</p> <ul style="list-style-type: none"> All physician claims must be submitted with the individual rendering provider's 10 digit NPI number. All facility and ancillary claims must be submitted with the group or organizational 10 digit NPI number.
Encounters	<ul style="list-style-type: none"> All encounters should be submitted electronically. Encounters billed with \$0 as charged amount are accepted by Health Partners.
Customer Service	<ul style="list-style-type: none"> Emdeon Commercial Support: 1.800.845.6592 (Rejections/Reports/Claim Status, Enrollment, HIPAA) Emdeon Real-Time Support: 1.877.469.3263 (Connectivity, Existing User Support) Health Partners EDI Support Line: 1.215.991.4290
Emdeon Real-Time Transactions	<ul style="list-style-type: none"> Eligibility Claim Status Inquiry Authorization Request
Provider Reports	<p>The following are the primary reports that are available to providers from Emdeon on a daily basis. (Please note that the provider is responsible for updating all errors found on these reports and immediately retransmitting the corrected data to Health Partners.)</p> <ul style="list-style-type: none"> R022 / RPT04-04A or RPT-05/05A: This report identifies all claim rejections that have been sent back to the provider from Emdeon because of invalid or missing data. Claims that are rejected at this level can not be identified by Health Partners, as they were rejected before reaching our claims processing system. To inquire about claim error(s) found on this report, please contact your billing software vendor. R059 / RPT-10 or RPT-11: This report identifies all claim rejections that have been sent back to the provider from Health Partners because of invalid or missing data. Health Partners is able to identify claims that were rejected at this level. To inquire about claims errors found on this report, please contact the EDI Support Line and provide the Carrier Reference Number (Car Ref #) of the error(s) in question to the representative.