

OB CARE USER GUIDE

TABLE OF CONTENTS

Registering for OB Care (Part 1a) 1
Registering for OB Care (Part 1b)
Registering for OB Care (Part 2)
Signing into OB Care
My Workspace 5
Search6
Inbox7
Add Patient
Visit Types

Filling Out a Form
Member Information
General Health
Depression and Tobacco
Past OB Complications
Current Risks
Active Health Conditions
Social, Economic, Lifestyle Conditions 16
Additional Notes
Archiving a Patient
Archiving a Patient
-
Reviewing and Submitting a Form

REGISTERING FOR OB CARE (PART 1)

Go to obcare.optum.com

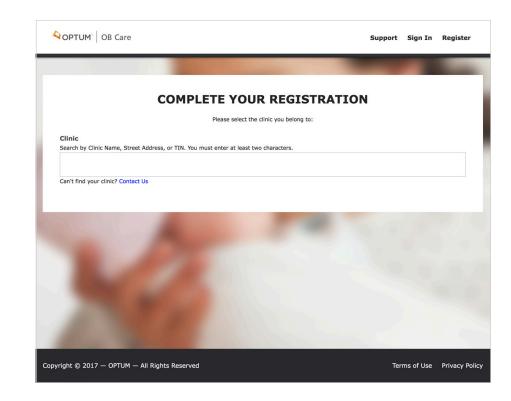
IF YOU ALREADY HAVE AN OPTUM ID:

Click Sign in and use your Optum ID credentials to log in to OB Care.

After logging in, you will see a page asking you to "Complete Your Registration" by signing up for a clinic. Your user account is tied to a clinic, which allows you to see the patient records for patients within your clinic (or if you are solely an admin, to manage the users for your clinic).

Use the search bar to search for your clinic. Select your clinic.

Your account will be pending until your clinic admin approves your access and assigns your access level.



REGISTERING FOR OB CARE (PART 1)

Go to obcare.optum.com

IF YOU DO NOT HAVE AN OPTUM ID:

Click Register. You will be directed to Optum ID where you will need to make an Optum ID account.

Check your inbox for the email address you used to register. You will receive an email which will ask you to activate your Optum ID. Click "Activate".

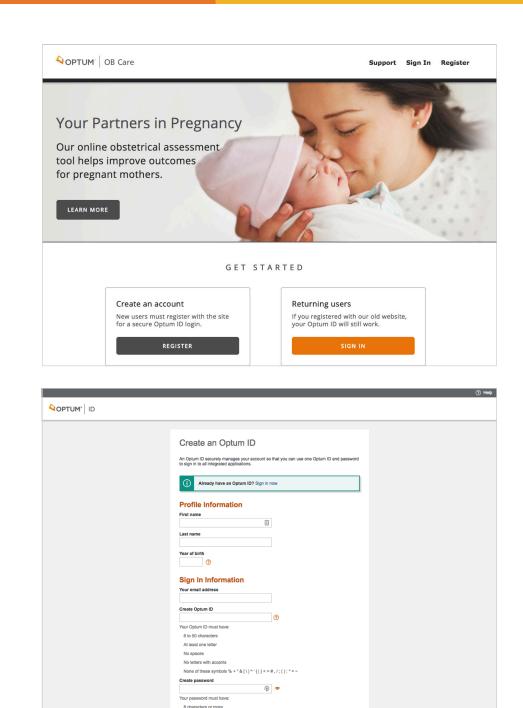
This will bring you back to Optum ID. Now click "Continue".

Click "Agree" to allow Optum ID to share your user credentials with OB Care. This allows you to use your Optum ID to sign into OB Care.

You will get signed into OB Care automatically (just this time) and, you will see a page asking you to "Complete Your Registration" by signing up for a clinic. This will allow you to see the patient records for patients within your clinic.

Use the search bar to search for your clinic. Select your clinic.

Your account will be pending until your clinic admin approves your access and assigns your access level.



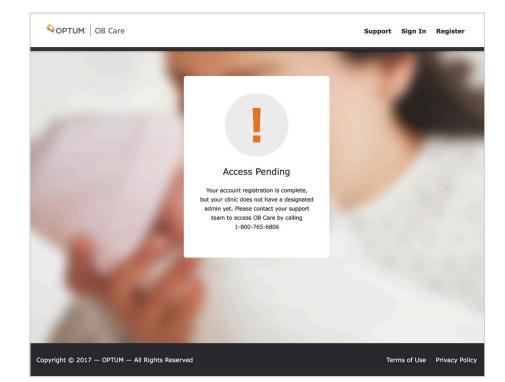
REGISTERING FOR OB CARE (PART 2)

Even if your clinic does not have a clinic admin, follow the previous steps on pages 2 or 3 for Optum ID registration.

After using search bar to search for and select your clinic, you will may see a message describing that your registration is complete but your clinic does not have a designated admin yet.

This means that you are the first person to sign up for OB Care in your clinic and we will need to verify your account.

To continue with OB Care registration, call the support phone number listed in the message.



SIGNING IN TO OB CARE

Go to **obcare.optum.com**

Click Sign in and use your Optum ID credentials to log in to OB Care.

After signing in, you will land on My Workspace.

		⑦ Heij
OPTUM' ID		
	Sign In With Your Optum ID Optum ID or email address Pessword Bign In Forgot Optum ID Forgot Password	m ID ptum ID
© 2017 Optum, Inc. All rights reserved. Privacy Policy Terms of U	^{jse} My Workspace Inbox Add Patient Archiv	۲e Support Account Q
r	MY WORKSP	ACE
Inbox View your patients' Needs Assessment form	Add Patient Add a patient to start a new assessment	Archive View archived Assessments
VIEW MY INBOX	ADD PATIENT	VIEW ARCHIVE
		Help ut ONAF application

MY WORKSPACE

1. NAVIGATION LINKS

Select any of the navigation links on the top header to go to the respective section of the application.

2. TILES

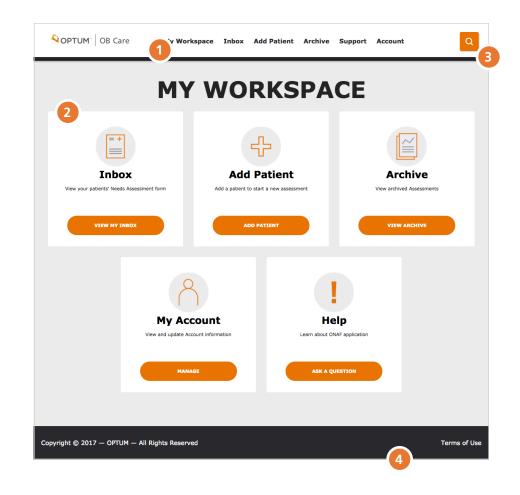
Select any of the tiles on the Workspace and you will also get to the respective section of the application.

3. SEARCH

Select the button for 'Search' to navigate to the Search screen where you can search for a patient record.

4. FOOTER

Use the footer to navigate to the Terms and Conditions and the Privacy Policy.



SEARCH

Click the search icon in the top left corner of the workspace.

1. SEARCH CRITERIA

Enter a patient name in the Search box. Hit enter to return the results.

2. SEARCH RESULTS

Navigate through search results to find the desired patient and select to enter the patient's record.

3. ADD PATIENT

If the patient record you searched for does not exist, you can add the patient by clicking the Add Patient button.

	OB Care	My Workspace	Inbox	Add Patient	Archive	Support	Account	C
Q	SEARCH Look for existing pati	ents or choose "Add F	atient" to	enter someone.				
	1 SEARCH							
		(b PATIEN	or?			
	2							

INBOX

Click the 'Inbox' navigation link at the top of the page, or from 'My Workspace' select the title 'Inbox'

NOTE: if you are new to the OB Care tool, the Inbox will look blank until you have created your first patient record.

1.FILTERS

Filter works separately from search. You can select a filter from the dropdown list.

2. PATIENT LIST

Patient List default is All Patients and shows 10 patients per page, but this can be narrowed down by a filter or search.

3. PATIENT LIST NAVIGATION

The Next and Back button allow you to navigate through the Patient List (up to 10 patients displayed per page

4. EDITING A PATIENT FORM

To enter a patient form and start making changes, click the pencil icon.

5. VIEWING A PATIENT FORM

To simply view a patient record, click the document icon from the inbox and you can view a preview of the form submission to the MCO.

ADD FILTER	6					Showi	ng 1 - 1 of 1 1
FULL NAME -	ров	MEMBER MAID	SUBMITTED BY	SUBMITTED DATE	LAST VISIT TYPE	STATUS	ACTION
Jane Doe	1/8/1992	485930239			Prenatal	In Progress	5 2 0
						ВАСК	B Page 1

ADD PATIENT

Click the 'Add Patient' navigation link at the top of the page, or from 'My Workspace' select the tile 'Add Patient'

1. ADD PATIENT

Enter 'First Name', 'Last Name', 'MCO Member ID' and 'DOB'

2. SUBMIT OR CANCEL

Click Submit to continue filling out the ONAF for a visit, or click Cancel to void adding the patient.

ADD PATIENT						
First Name		E	Last Nam	e		
MCO Member ID			DOB			
			mm/dd/	YYYY		
					_	
	CAN		SI	UBMIT		
		1	2			

VISIT TYPES

1. SELECT A VISIT

Select the visit (first prenatal, 28-32 week, Postpartum, or an additional Risk Visit) for which the ONAF is being submitted.

2. FILLING OUT THE FORM

You can go to the individual sections of the form by clicking the associated button. Once the required information is collected, the button will appear green, to show the completed status.

PLEASE NOTE: Date display on Risk Form page is the date when User started to fill out the form and not the date when patient had the risk visit

OPTUM OB Care My Workspace Inbox Add Patient Archive Support Account **Please Select a Visit** JANE DOE Member Overview DOB: 1/8/1992 Age: 25 MCO Member ID: 485930239 chive patient RISK POSTPARTUM FIRST PRENATAL 28-32 WEEK 2 3 5 1 4 DEPRESSION & TOBACCO CURRENT RISKS MEMBER **GENERAL HEALTH** PAST OB COMPLICATIONS INFORMATION 6 8 7 9 HEALTH SOCIAL, ADDITIONAL **REVIEW FORM** CONDITIONS ECONOMIC, NOTES LIFESTYLE

FILLING OUT A FORM MEMBER INFORMATION

1. MEMBER INFORMATION

Complete member information section.

1A. SELECTING THE MCO

This is an important step in filling out the form. You will need to select the patient's MCO correctly, as this will determine where the ONAF will be sent when you submit it electronically though this website.

2. SAVE DATA

Click 'Next' button to save the data

3. SECTION STATUS

OPTUM [®] OB Care	My Workspace Inbox	Add Patient Archive	Support Account	
MEMBER INFORMATION GENE	2 3 ERAL 3 DEPRESSION & C	4 >>	MCO Mem Archive p	1992 Age: 25 ber ID: 485930239
1 MEMBER IN	FORMATION		Fi	irst Prenat
First Name		Last Name		
Jane	0	Doe		
DOB 1/8/1992	Home Phone	Alternate Phone	Language	S
Provider MAID	Member's Health Plan	MCO Member ID	Member M	AID
		•	4859302	39

FILLING OUT A FORM GENERAL HEALTH

1. GENERAL HEALTH

Complete all fields in this section with applicable information NOTE: Putting the cursor in some fields will display a pop up with tips on what information to enter in the field.

2. SAVE DATA

Click the 'Next' or 'Back' button to save the data and navigate to the previous section [Back] or the next section [Next]

3. SECTION STATUS

OPTUM ⁻ OB Care	My Workspace	Inbox Add Patient	Archive	Support Ac	count [Q
GENERAL HEALTH	SION & PAST OB	CURRENT RISKS	>	DI	ANE DOE DB: 1/8/1992 Age: 25 CO Member ID: 485930239 chive patient MEMBER OVERVIEW	
2 GENERAL HEA	LTH CONDITIC	ONS			First Prenata	I
Hospital for Delivery		1st Prenatal Visit		Healthy Begin Yes	nings Plus Member No	
EDC	By LMP	By US	US Date		GA at 1st Visit	
Gravida FT	PT AB	SAB TAB	Living			
Height (in inches) Weight	t (in lbs) BMI					
Date/Last PAP	Date/La	ast Chlamydia Screer				
Dental Visit Last 6 Months? Yes No		ndidate Yes No				
	ВА	2 ск	NEXT			
yright © 2017 — OPTUM — All I	Rights Reserved				Terms of Use Privacy	Pol

FILLING OUT A FORM DEPRESSION AND TOBACCO

1. DEPRESSION AND TOBACCO

Complete all fields in the section with applicable information NOTE: Putting the cursor in some fields will display a pop up with tips on what information to enter in the field.

2. SAVE DATA

Click the 'Next' or 'Back' button to save the data and navigate to the previous section [Back] or the next section [Next]

3. SECTION STATUS

OPTUM [®] OB Care My W	Workspace Inbox	Add Patient Archiv	ve Support	Account
3 1 2 2 2 2 2 2 2 2 2 2 2 2 2	5 CURRENT REST	6 >	8	JANE DOE DOB: 1/8/1992 Age: 25 MCO Member ID: 485930239 Archive patient MEMBER OVERVIEW
3 DEPRESSION AND T	ОВАССО			First Prenatal
Depression Screen? Yes No				
Average # of cigarettes smoked/day (if none,	enter 0; 1 pack = 20 cigare	ttes).		
Pre-Pregnancy 1st Trimester	2nd Trimester	3rd Trimester		
Tob. Counseling Offered?		Tob. Counseling	Received?	
Yes No		Yes	No	
Exposure to Environmental Smoke?		Counseling for E	vironmental s	Smoke?
Yes No		Yes	No	
	ВАСК	2 NEXT		
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FILLING OUT A FORM PAST OB COMPLICATIONS

1. PAST OB COMPLICATIONS

Complete all fields on the sections with applicable information

2. SAVE DATA

Select the 'Next' or 'Back' button to save the data and navigate to the previous section[Back] or the next section [Next]

3. OTHER OB COMPLICATIONS

You may add freeform text here about other OB Complications the patient has. See page 18 of this guide for more information about this feature.

4. SECTION STATUS

OPTUM ⁻ OB Care My Workspace	Inbox Add Patient	Archive Support	Account
PAST OB COMPLICATIONS 5 6 CURRENT RISKS 6 HEALTI CONDITION	4 CLIAL, ECONOMIC, LIFESTYLE	> 2	JANE DOE D08: 1/8/1992 Age: 25 MCO Member ID: 485930239 Archive patient MEMBER OVERVIEW
4 PAST OB COMPLICATIONS			First Prenatal
Identifies members whose past complications increase No Past OB Complications in section header.	their risk for current probler	ns; If member has had no	o Past OB Complications, check
No Past OB Complications			
Postpartum Depression	RH	Incompatibility	
Hx of DVT/PE	Ge	stational Diabetes	
Cervical Insufficiency	IU	GR	
Pregnancy Induced Hypertension (PIH)	Pro	emature ROM	
Preterm Labor/Delivery < 32 weeks	Pro	eterm Labor/Delivery	32-36 weeks
Fetal Demise/Hx 2nd/3rd Tri Loss	Pre	evious C-Section	
Other Past OB Complications:			
В	аск 2 пі	EXT	
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FILLING OUT A FORM CURRENT RISKS

1. CURRENT RISKS

Complete all fields in the section with applicable information

2. SAVE DATA

Click the 'Next' or 'Back' button to save the data and navigate to the previous section [Back] or the next section [Next]

3. OTHER CURRENT RISKS

You may add freeform text here about other Current Risks the patient has. See page 18 of this guide for more information about this feature.

4. SECTION STATUS

OPTUM [®] OB Care My Wor	kspace Inbox	Add Patient	Archive	Support	Account		
CONDITIONS BO	7 4 CIAL, ECONOL LIFESTYLE	8 DDITIONAL NOTES	>	8	MCO Memi Archive pa	992 Age: 25 ber ID: 4859302	39
5 CURRENT RISKS					Fii	st Prena	tal
Identifies potential risks for adverse outcome	s; If member has h	ad no Current Risk	s, check No C	urrent Risks	box in section	on header.	
No Current Risks							
Hx Leep/Cone Biopsy							
Late and/or Inconsistent Prenatal Care			15	: Tri 2nd	d Tri 3rd	Tri	
Abnormal Ultrasound			15	: Tri 2nd	1 Tri 3rd	Tri	
Abnormal Placenta			15	: Tri 2nd	d Tri 3rd	Tri	
Gestational Diabetes			151	: Tri 2nd	d Tri 3rd	Tri	
2nd/3rd Trimester Bleeding				2nd	1 Tri 3rd	Tri	
Multiple Gestation			Y	es M	10		
			15	: Tri 2nd	d Tri 3rd	Tri	
Cervical Insufficiency		//	Y	es P	ło		
Other Current Risks:							
3	ВАСК	2 N	EXT				
pyright © 2017 — OPTUM — All Rights Reserv	ed				Terms	of Use Priva	acy Poli

FILLING OUT A FORM

ACTIVE HEALTH

1. ACTIVE HEALTH CONDITIONS

Complete all fields on the form with applicable information

2. SAVE DATA

Select the 'Next' or 'Back' button to save the data and navigate to the previous form [Back] or the next form [Next]

3. OTHER CONDITIONS

You may add freeform text here about other Conditions the patient has. See page 18 of this guide for more information about this feature.

4. SECTION STATUS

As sections are completed, you can check status by scrolling through the menu of forms at the top of the page.

After the section has been satisfactorily completed, the section will appear green. If it has not been completed, it will appear black or gray.

SOCIAL ECONOMIC, LIFESTYLE	9	JANE DOE DOB: 1/0/1992 Ag MCO Member 1D: Archive patient MEMBER OVE	485930239
6 ACTIVE HEALTH CONDITIONS		First P	renatal
Identifies medical/mental health condition related to the mother; Active Medical/Mental Health Conditions box in section header. Fr Cardiac, Hepatitis, Renal, Sickle Cell, STD, Thyroid. For all others	or the following condition		
No Active Medical/Mental Health Conditions			
	Yes No	If Yes, details:	
Autoimmune Disease(s)			
Anemia Hb < 10			
Asthma			
Cardiac Disease			
Chronic Hypertension, Pregestational			
Diabetes, Pregestational			
Hepatitis (If Yes, Indicate Type)			
Hepatitis Treated			
	11		
Thyroid Treated			
Other Conditions:			
ВАСК	2 NEXT		

FILLING OUT A FORM

SOCIAL, ECONOMIC, LIFESTYLE CONDITIONS

1. SOCIAL, ECONOMIC, LIFESTYLE CONDITIONS

Complete all fields in the section with applicable information

2. SAVE DATA

Click the 'Next' or 'Back' button to save the data and navigate to the previous section [Back] or the next section [Next]

3. SECTION STATUS

OPTUM [®] OB Care	My Workspace Inbox	Add Patient Area	chive Support Ac	count
K 6 HEALTH CONDITIONS	1. Additional No 3	9 X	DO MO	NE DOE B: 1/8/1992 Age: 25 O Member ID: 485930239 hive patient MEMBER OVERVIEW
7 SOCIAL, ECONO	DMIC, LIFESTYLE	CONDITIONS		First Prenatal
Identifies lifestyle issues that car Economic, Lifestyle Conditions' b		member has had no Soc	ial, Economic, Lifestyle in	dicators, check 'No Social,
No Social, Economic,	Lifestyle Conditions			
Mental / Physical / Sexual A	buse Hx		1st Tri 2nd Tri	3rd Tri
Intellectual Impairment			1st Tri 2nd Tri	3rd Tri
Homelessness			1st Tri 2nd Tri	3rd Tri
Eating Disorder			1st Tri 2nd Tri	3rd Tri
Substance Abuse	ЕТОН	Нх	1st Tri 2nd Tri	3rd Tri
	Rx	Hx	1st Tri 2nd Tri	3rd Tri
	Street	Hx	1st Tri 2nd Tri	3rd Tri
Opioid Therapy			1st Tri 2nd Tri	3rd Tri
	ВАСК	2 NEXT		
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ADDITIONAL NOTES

These sections are exclusive to OB Care and allow the physician or provider to add additional information that is not explicitly asked in the ONAF form.

In the Current Risks or Active Conditions sections, or in the separate Notes section, you will find the option to add freeform notes.

1. ADD NOTE

Select the button to 'Add Note' if you have more information regarding the member that is not already captured within the forms.

2. SUBJECT AND CONTENT

Enter a Subject for the note that is easily recognizable and the content of the note

3. ADD ANOTHER NOTE

Add another note as applicable and follow the same steps as outlined in Step #2 above.

4. SAVE DATA

Click the 'Next' or 'Back' button to save the data and navigate to the previous section [Back] or the next section [Next] to review the final form.

OPTUM ⁻ OB Care	My Workspace Inbo	< Add Patient	Archive	Support	Account	٩
K 6 HEALTH CONDITIONS SOCIAL E	CONOMIC, ADDITIONAL NOTES	9 REVIEW FORM	>	8	JANE DOE DOB: 1/8/1992 Age: MCO Member ID: 46 Archive patient	35930239
8 ADDITIONAL I	NOTES				First Pro	enatal
Content						
ADD ANOTHER NO 3						
	ВАСК	4 N	EXT			
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ARCHIVING A PATIENT

If a patient record for any reason must be moved from the inbox (e.g. transferred care to another clinic, miscarriage, pregnancy terminated etc.) you can choose to archive the patient. This will move them into the Archive section of the application.

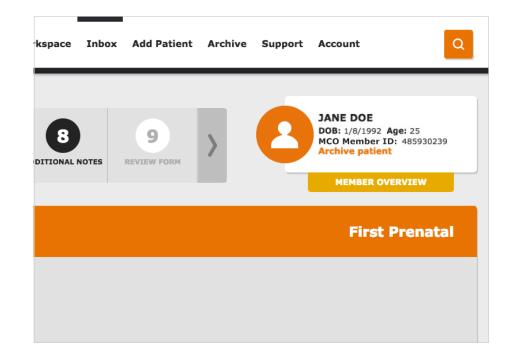
The archive section contains all patient records which have been archived, and those patient records which have been completed for the entire pregnancy (including the post-partum form).

TO ARCHIVE A PATIENT RECORD:

Click on the patient record from the Inbox. In the mini-profile on the upper right, click "Archive patient".

You will be asked to select the reason for archiving the patient before clicking submit.

This will move the patient record to the archive.



REVIEWING AND SUBMITTING A FORM

After completing the form, review the form before submitting.

1. REVIEW THE FORM FOR ACCURACY

Review the data entered on previous screens to ensure accuracy and completeness

1A. EDIT FORM

After review of the completed form, if any changes are needed, these can be done by navigating back via the section status menu and selecting the appropriate section.

2. ATTESTATION

Select the box to attest that the information is true and correct to the best of your knowledge

3. SUBMIT

Once all information is validated and attestation is checked, click the 'Submit' to send the form to the selected MCO. Text above the submit button will remind you once more to which MCO this form will be submitted.

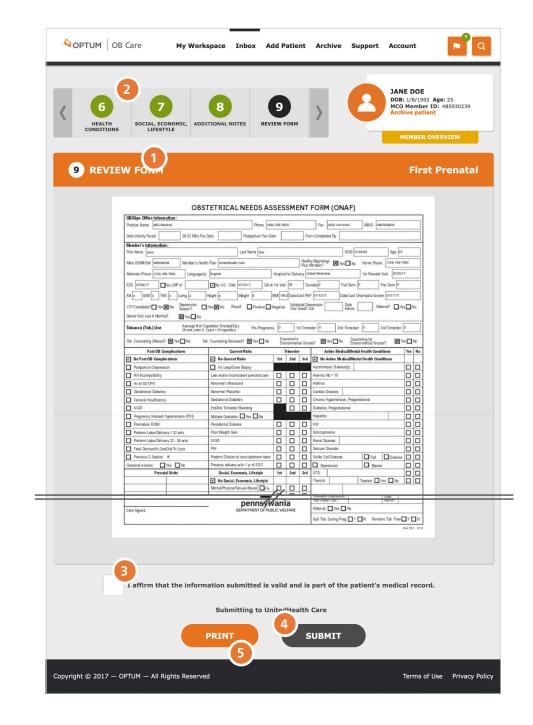
4. FORM SAVE CONFIRMATION

After clicking submit, you are automatically retuned to the home page and a message displays at the top indicating the form has been submitted.

5. PRINTING THE FORM

If you wish to print the form, you may do so at the end, by clicking the Print button.

NOTE: Any "additional notes" added in the additional notes section will be submitted with the form. It will not appear on the form but on an additional page.





ARCHIVE

Use the 'Archive' navigation link at the top of the page, or from 'My Workspace' click the tile 'Archive'

If a patient has discontinued their care at the clinic, had a miscarriage, completed the pregnancy, or for any other reason their record needs to be removed from the inbox, you move them to the Archive. You cannot edit a patient again after it has been archived, this is a permanent action. In the archive, you may view these archived patient records.

This feature may also be used in the event that there is an error which caused the ONAF to be returned back to the provider. The provider may archive the patient and create a patient to submit the correct visit type with the needed changes.

The filters, numbers of results and pages work in the same way as the Inbox.

To view an archived patient record, click the document icon.

	3 Care	My Workspac	e Inbox /	Add Patient	Archive Suppo	ort Account	Q
	RCHIVE Reporting on act	ive and completed	Assessments				
ADD FILTER						Showing	1-1 of 1 10 ‡
FULL NAME A	DOB	MEMBER MAID	SUBMITTED BY	SUBMITTED DATE	LAST VISIT TYPE	STATUS	ACTION
Jane Doe	1/8/1992	485930239			Prenatal	Canceled	
						ВАСК	NEXT
							Page 1 of 1
Copyright © 2017 — (OPTUM — All Rig	hts Reserved				Terms o	f Use Privacy Policy

DATA CARRYOVER BETWEEN VISITS

One benefit of submitting your ONAFs through this application is that the data carries over between visits. This eliminates the need to copy over information each time you submit a patient's ONAF.

After submitting an ONAF (e.g. the First Prenatal ONAF) the subsequent form will be pre-populated with the data entered for the previous visit. Any changes to the data can be made, but is not necessary if nothing has changed (e.g. If the patient's phone number has changed, you can correct it. Otherwise you can leave it the same but the effort is spared to re-type it.)

This is the case on all sections of the form, including those which have information for all 3 trimesters (e.g. Current Risks has a check box for each trimester).

CURRENT RISKS 6 HEALTH CONDITIONS SOCI		8 >	C	DOB MCC Arct	E DOE 1/8/1992 Age: 25 Member ID: 485930239 ive patient MEMBER OVERVIEW
5 CURRENT RISKS					28-32 Week
Identifies potential risks for adverse outcomes;	; If member has had no	Current Risks, check	No Current	Risks box ir	section header.
No Current Risks					
Hx Leep/Cone Biopsy					
Late and/or Inconsistent Prenatal Care			1st Tri	2nd Tri	3rd Tri
Abnormal Ultrasound			1st Tri	2nd Tri	3rd Tri
Abnormal Placenta			1st Tri	2nd Tri	3rd Tri
Gestational Diabetes			1st Tri	2nd Tri	3rd Tri
2nd/3rd Trimester Bleeding				2nd Tri	3rd Tri
Multiple Gestation			Yes	No	
Periodontal Disease			1st Tri	2nd Tri	3rd Tri
Other Current Risks:	//				

FOR THOSE USERS DESIGNATED AS THE CLINIC ADMIN:

From 'My Workspace' click the tile 'Admin'.

The Admin screen allows admins to manage the users within their clinic that will have access to patient data. Only admins will see the "Admin" tile on their workspace. Admins are responsible for approving other users to their clinic.

1. LIST OF USERS IN THE CLINIC

You will see a list of all users, active and inactive in your clinic. This list is color-coded for convenience. To edit a user's permissions, click the pencil icon.

2. ACTIVE/INACTIVE STATUS

To approve a user to work with patient data, change the status from 'Pending' to 'Active'. If a user no longer should be able to log into the tool and be able to access patient data, (e.g. left the position), you can change their status to 'Inactive'.

3. CHANGING USER ROLES

To change a user's permissions, select one or more user roles.

PROVIDER – can access and edit patient data. **STAFF** – can also access and edit patient data. **ADMIN** – can approve users to the clinic.

