

Health Disparities: African American Populations and Uncontrolled Diabetes

A Roundtable Discussion From The
Provider's Perspective



Health Partners Plans



Purpose of Our Provider Roundtable

- HPP has brought together providers from local health systems, independent practices and FQHCs to discuss best practices in treating uncontrolled diabetes and how to overcome patients' barriers. HPP staff will also share resources that can assist providers in managing patients' care.
- We recognize individuals with uncontrolled diabetes face barriers to care and other challenges, and we want to highlight the successes, strategies and approaches our providers are using to reach and treat these patients.

Introductions

- **Merleen Harris-Williams, M.D., MBA**, Senior Medical Director - Health Partners Plans
- **Akilah Masika Bates, M.D.**, Clinical Director and Primary Care provider - Spectrum Health Services
- **Theodore Burden, M.D., MBA**, Chief Medical Officer - Excel Medical Center
- **Althea Hankins M.D.**, FACP, MED, MPA; Private Practice
- **Leonard M. Malamud, D.O.**, Chair of Family Practice - Jefferson Northeast and Associate Medical Director for Jefferson Medical Group North
- **Corrine Rhodes M.D., MPH**, Associate Medical Director of Quality for the Primary Care Service Line - Penn Medicine
- **Marguerite Salomone RN**, Senior Director of Quality and Care Management - Einstein Physicians

HPP Resources

- Provider website: <https://www.healthpartnersplans.com/providers>
- Formularies: <https://www.healthpartnersplans.com/formulary>
- Prior Authorizations: <https://www.healthpartnersplans.com/priorauth>
- Clinical Programs:
<https://www.healthpartnersplans.com/provcaremgmt>
- HPP Rewards: <https://www.healthpartnersplans.com/rewardslist>
- Wellness Partners:
<https://www.healthpartnersplans.com/wellnesspartners>

Working with HPP to Find Solutions

We welcome working together and having ongoing conversations to find solutions that improve the health outcomes of our members.

Contact us at ProviderEducation@hpplans.com.

Thank you for joining us for this valuable discussion!



Health Partners Plans



Provider Panelists: Biographic Career Information

- **Corinne Rhodes MD MPH:** Associate Medical Director for Quality for the Primary Care Service Line at Penn Medicine. With the quality and population health teams at Penn she leads quality improvement and population health strategy to improve outcomes with particular attention to disparities in care. The team examines disparities with regards to insurance status, race, socioeconomic status, provider status, portal status, age, etc. to inform efforts to narrow disparities instead of widen them while simultaneously improving the quality of care at Penn.
- **Leonard Malamud, D.O.:** Graduated Des Moines University College of Osteopathic Medicine and Surgery in 1980. After a rotating internship I started in family medicine in 1981 and have remained in the same neighborhood in Levittown for the past 40years. I have been employed by Jefferson Medical Group and its predecessors since 2010 and have been chairman of the Department of Family Medicine since 2011 and an Associate Medical Director since 2019. For the past 3 years I have been included as a Philadelphia Magazine Top Doc.
- **AV Hankins MD FACP MED MPA:** Dedicated to medical and community care, practice over twenty years, research at the ACP. Voted Leading Physician of the World 2017, 2020.
Director ACES Veterans Museum site of the historic Parker Hall a USO for the Black military of WWII
- **Akilah Masika Bates, MD:** Clinical director and primary care provider at Spectrum Health Services. She has been a primary care provider for 7 years and a clinical director for the past year. Akilah went to Meharry Medical College for medical school and Temple University Hospital for residency. She has great interest in working with underserved populations as well as helping patients to improve health through lifestyle medicine.

Provider Panelists: Biographic Career Information

- **Marguerite Salomone, RN:** Senior Director of Quality and Care Management at Einstein Physicians. She is responsible for all Value Based Care and Population Health initiatives. Marguerite has been working in Population Health for 10 years. She found her passion for patient centered care working in home health and hospice where patients beliefs, values and culture shape how they care for themselves, their families and community
- **Theodore Burden MD, MBA:** Chief Medical Officer for Excel Medical Centers. Excel Medical Centers, LLC is comprised of 14 community-based primary care practices providing comprehensive core healthcare services. Dr. Burden has been a practicing internist for 32 years with experience as clinician, administrator, teacher and physician leader. Previously, he served as Medical Director and Vice President for Medical Affairs at Fairmont Long Term Care, Inc. He received his medical degree from Hahnemann University (now Drexel College of Medicine) and completed internship and residency at Pennsylvania Hospital. He earned a Master in Business Administration from Drexel University. He is Vice Chair of the Philadelphia Higher Education and Hospital Authority. He formally served as Chair of the Internal Medicine Section and Board of Trustees for the National Medical Association. He also served on the Medical Service Policy committee of the American College of Physicians. For his community service, he received recognition from the City Council of Philadelphia, PA and received the Mercy Douglas Lectureship Award from the local chapter of the National Medical Association.
- **Merleen Harris-Williams, MD, MBA,** Senior Medical Director at Health Partners Plans has extensive experience in quality, utilization management, and disease and case management. In her role, she oversees the development and management of clinical strategies aimed at ensuring the highest quality care and the best health outcomes for Health Partners Plans' members. She has a medical degree from Temple University School of Medicine and earned her Master of Business Administration (MBA) in Healthcare Management from DeSales University.